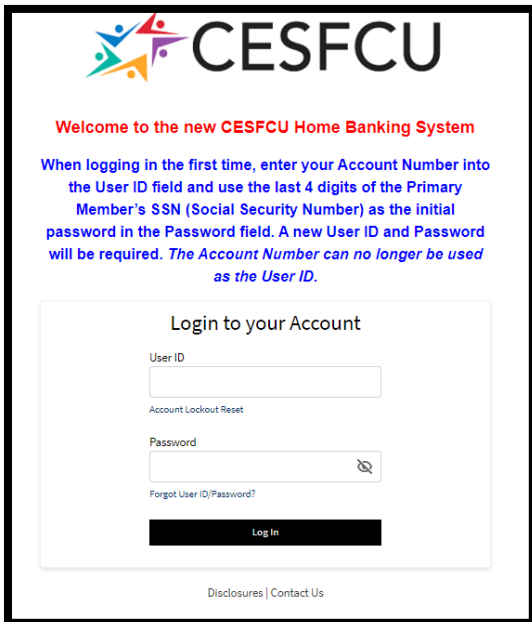


## CESFCU Online/Mobile Banking

### Bank to Bank Transfer

1. Login to Online Banking-Enter User ID and Password, then click the Log In button



**CESFCU**

Welcome to the new CESFCU Home Banking System

When logging in the first time, enter your Account Number into the User ID field and use the last 4 digits of the Primary Member's SSN (Social Security Number) as the initial password in the Password field. A new User ID and Password will be required. *The Account Number can no longer be used as the User ID.*

**Login to your Account**

User ID

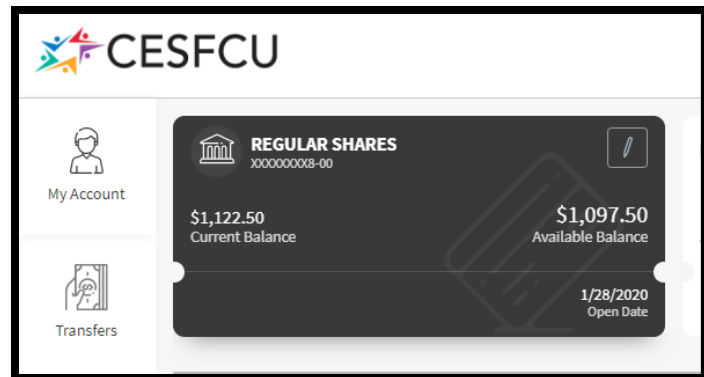
Account Lockout Reset

Password

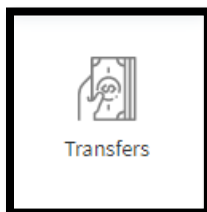
[Forgot User ID/Password?](#)

**Log In**

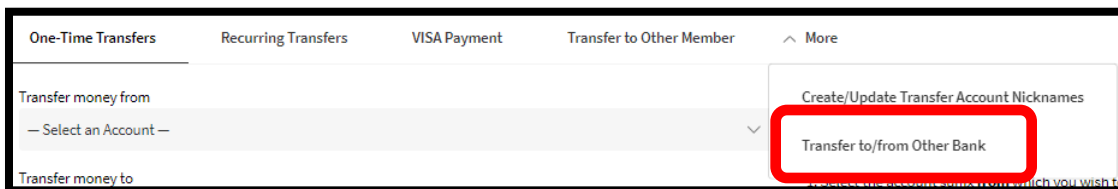
[Disclosures](#) | [Contact Us](#)



2. Click the Transfers option on the Left-hand side of the screen. This will launch the Transfer options



3. Select the More option > then Transfer to Other Bank



One-Time Transfers    Recurring Transfers    VISA Payment    Transfer to Other Member    **More**

Transfer money from  
— Select an Account —

Transfer money to

Create/Update Transfer Account Nicknames

**Transfer to/from Other Bank**

4. The Transfer to/from Other Bank page is now displayed.

The screenshot shows a web form for transferring money to or from another bank. The form includes the following fields and controls:

- Transaction type:** A dropdown menu with the placeholder text "-- Select Transaction Type --".
- Transfer money from:** A dropdown menu with the placeholder text "-- Select an Account --".
- Outside Institution ID (Routing Number):** A text input field.
- Outside Institution Account Number:** A text input field.
- Amount to transfer:** A text input field with a currency symbol and a dropdown arrow.
- Transfer frequency:** A dropdown menu with the placeholder text "-- Select Frequency --".
- Transfer no earlier than:** A date input field with the placeholder "mm/dd/yyyy" and a calendar icon.
- Transfer until:** A date input field with the placeholder "mm/dd/yyyy" and a calendar icon.
- Transfer comment:** A text input field.
- Disclaimer:** A checked checkbox followed by the text "I acknowledge that I have read the disclosure for making transfers using this feature."
- Submit Transfer:** A black button with white text.

5. Click the drop down for the Transaction Type and Select the appropriate option.

The screenshot shows the "Transaction type" dropdown menu open. The menu is titled "Transaction type" and contains the following options:

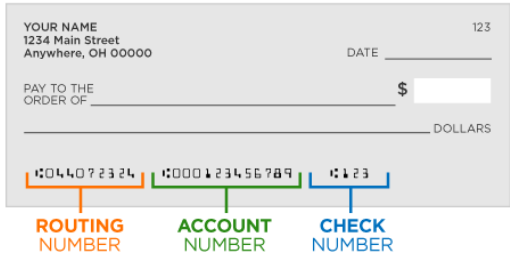
- Select Transaction Type --
- Deposit to Outside Checking (highlighted in blue)
- Deposit to Outside Savings
- Payment to Outside Loan
- Withdrawal from Outside Checking
- Withdrawal from Outside Savings

6. Click the drop down for the Transfer Money To/From and Select the appropriate option.

The screenshot shows the "Transfer money from" dropdown menu open. The menu is titled "Transfer money from" and contains the following options:

- Select an Account --
- Accounts
  - XXXXXXXX8-00 REGULAR SHARES
- Cross-Accounts

7. Next complete the Outside Institution ID (Routing Number)-a routing number is 9 digits and can be located at the bottom of a check or on the website of the institution.



Routing #:282075086

Complete the Outside Institution Account Number and the Amount of the transfer.

Outside Institution ID (Routing Number)

Outside Institution Account Number

Amount to transfer

Example of completed information:

Outside Institution ID (Routing Number)

COOPERATIVE EXTENSION SERVICE FCU  
2301 SOUTH UNIVERSITY AVENUE  
LITTLE ROCK, AR 72204-0000  
501-671-2037

Outside Institution Account Number

Amount to transfer

8. Select the Transfer Frequency: Every Other Week, Every Week, Monthly, or One Time

Transfer frequency

— Select Frequency —

— Select Frequency —

Every Other Week


Every Week

Monthly


One Time

9. Select the Date of the Transfer in the Transfer No Earlier Than section: If there was an option other than One Time selected, please enter an End Date in the Transfer Until section. A Transfer Comment can be added as a note for reconciliation if needed.

Transfer no earlier than

Transfer until

Transfer comment

10. Review the Disclosures and place a Check mark in the box to acknowledge that the disclosures have been read, then Click Submit Transfer to complete the process.

I acknowledge that I have [read the disclosure](#) for making transfers using this feature.

**NOTE: The maximum transaction amount is \$1,500 daily. These transactions can take 48-72 hours (Not including Federal Holidays and Weekends) to complete based on the time the request was made. Daily cutoff time is 1:00 pm CST any transactions submitted after the 1:00 pm CST cutoff time will be counted as a transaction starting the next day:**

**Examples:**

- A transaction completed on 12-01-20 at 12:00 pm CST will begin processing on 12-01-20 and should be credited within 48 hours.
- A transaction completed on 12-01-20 at 2:00 pm CST will begin processing on 12-02-20 and should be credited within 72 hours.

For more information please contact CESFCU at [contactcesfcu@uada.edu](mailto:contactcesfcu@uada.edu) or call 501-671-2038.